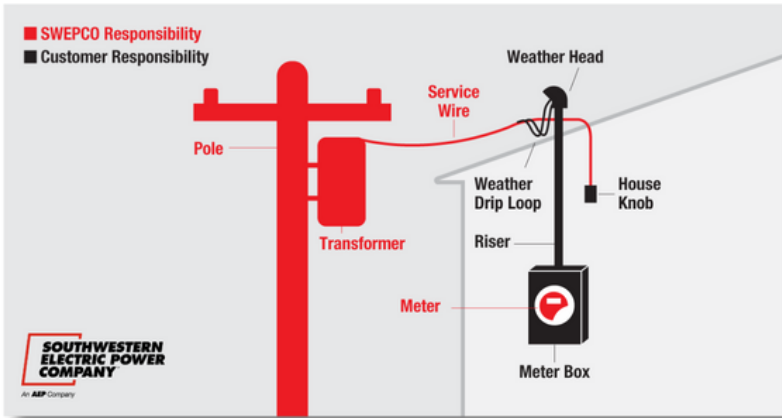


# ARE YOU ABLE TO RECEIVE POWER?



SWEPCO cannot connect power to a home or business if there is damage to the service entrance, which is owned by the customer.

Customers need to have a licensed electrician repair this damage before power can be restored. Homeowners can refer to the graphic (shown) as a handy reference and assess whether any damage to customer equipment is visible.

This could include the metal box that houses SWEPCO's meter, the "weatherhead" pipe on top of the meter box, the service entrance cables running from the weatherhead through the meter box to the inside panel box, or other related facilities. Similar responsibilities apply to underground service.



<https://youtu.be/Vg5DrACuR7E>