

ABOUT SWEPCO

SWEPCO is a unit of American Electric Power (NYSE: AEP). SWEPCO operates in western Arkansas, northwestern and central Louisiana, East Texas and the Panhandle area of North Texas. The company's headquarters are in Shreveport, La. SWEPCO has been providing affordable, reliable electricity to customers since 1912.

2019 FINANCIAL

Operating revenues	\$1.76 billion
Net income	\$158.6 million
State, local taxes paid	\$112.1 million
Franchise fees paid	\$33.6 million

LEADERSHIP TEAM

Albert M. Smoak	President, COO
Thomas P. Brice, Jr	VP Regulatory & Finance
Brian Bond	VP External Affairs
Monte McMahon	VP Generating Assets
Drew Seidel	VP Distribution Region Operations
Steven Wooldridge	Dir. Transmission West
Brenda Meyers	Dir. Business Operations Support
Lynn Ferry-Nelson	Dir. Regulatory Services
Paul Pratt Jr	Dir. Customer Services & Marketing
Henry Brown	Dir. Grid Modernization
Carey A. Sullivan	Dir. Communications

RETAIL CUSTOMERS

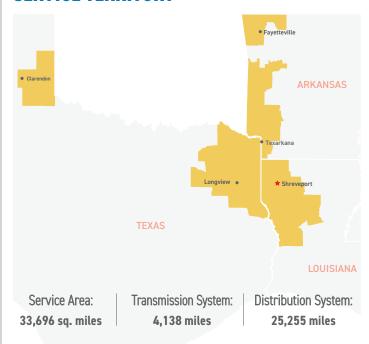
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	Residential	Commercial	Industrial	Other	Total
Arkansas	103,700	18,200	700	200	122,800
Louisiana	205,900	24,900	2,100	100	233,000
Texas	152,600	30,400	4,400	200	187,600
TOTAL	462,200	73,500	7,200	500	543,400

OPERATING INFORMATION

2019 Retail electric sales in megawatt-hours	17,496,061
2019 Wholesale sales in megawatt-hours	7,664,400
Average cost per kilowatt-hour (residential)	10.19 cents
2019 System peak megawatts (8-12-19)	4,727
Plant in service	\$6.71 billion
Total number of employees	1,750

SERVICE TERRITORY



CONNECT

SWEPCO Mobile App

Pay your bill, report an outage, easy account access. Download at the Apple Store or Android on Google Play.

SWEPCO Alerts

Customize your preferences for outage, billing, and payment alerts by text and email.

SWEPCO.com

Manage your account, report outages and view outage map, learn about safety and energy efficiency.

Customer Service: **1.888.216.3523**

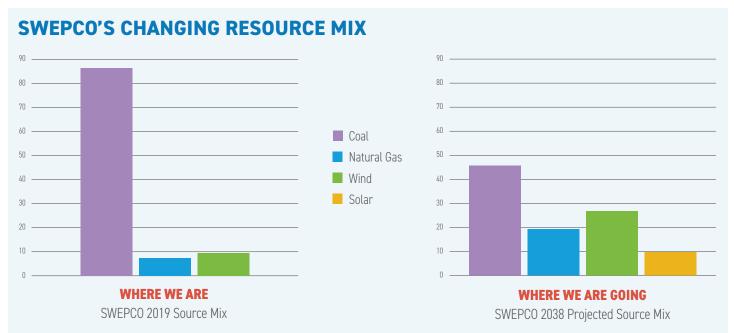
Outage Reporting: 1.888.218.3919







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SWEPCO's long-term resource plan calls for more than one-third of the energy required by customers to be generated from wind and solar sources over the next 20 years. SWEPCO will add 810 megawatts of wind energy by 2022 to bring more clean, affordable energy to its customers through the acquisition of three wind facilities under development in north central Oklahoma. The facilities will serve SWEPCO customers in Arkansas and Louisiana, where regulators approved the project. Texas regulators did not approve the project. The new wind energy will move wind to 21% of the company's resource mix (from the current 9%), provide long-term savings to customers, and help customers meet their own sustainability and renewable energy goals.

More information at: SWEPCO.com/CleanEnergy

GENERATION (2020 CAPACITY)

PLANT	LOCATION	PLANT CAPACITY (MW)	SWEPCO CAPACITY (MW)	FUEL
² Flint Creek	Gentry, AR	516	258	Coal
Mattison	Tontitown, AR	315	315	Natural Gas
¹Turk	Fulton, AR	650	477	Coal
Arsenal Hill	Shreveport, LA	110	110	Natural Gas
³ Stall Unit	Shreveport, LA	534	534	Natural Gas
Lieberman	Mooringsport, LA	217	217	Natural Gas
² Dolet Hills (Cleco Corp.)	Mansfield, LA	639	257	Lignite
² Pirkey	Hallsville, TX	675	580	Lignite
Knox Lee	Longview, TX	344	344	Natural Gas
Wilkes	Avinger, TX	889	889	Natural Gas
² Welsh	Cason, TX	1,053	1,053	Coal
TOTAL		5,942 MW	5,034 MW	

¹ Ultra-supercritical advanced coal technology - completed 2012 ² Environmental retrofits - completed 2015-2016 ³ Natural gas combined cycle (NGCC) - completed 2010 Wind = 469 MW under long-term contracts with facilities in Texas, Oklahoma and Kansas



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